

## QUALITY POLICY

Amanzi Engineering Management is committed to a management system that will ensure that the services provided meet the requirements and protect the interests of the Amanzi Engineering as a service provider within the Engineering world. Furthermore, it will ensure that this policy is understood, implemented and maintained at all levels in Amanzi Engineering.

Amanzi Engineering is committed to a Quality Management System that is based on the requirements of the International Standard on Quality Requirements, ISO 9001:2008 tailored to suit a Service Provision Environment. It also aligns itself with the requirements of the Engineering Sector.

The management system requires that each Amanzi Engineering employee to perform its activities in a prescribed manner or shall cause the requirements to be changed in a regulated manner to reflect our customer's needs.

Processes, programmes and user requirements' specification to address the needs of the customer, and relevant regulatory requirements, are developed and implemented. The Amanzi Engineering shall liaise on an ongoing basis with the customer to ensure continual improvement.

It is a requirement that everyone at the Amanzi Engineering commits to this policy by being responsible for performing their tasks in the correct manner that impacts on our customer's satisfaction thereby leading to a reduction of the cost of non-conformance and ensuring the enhancement of plant, personnel and public safety.

Top management ensures that the quality policy

- a) is appropriate to the purpose of the quality policy,
- b) includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system,
- c) provides a framework for establishing and reviewing quality objectives,
- d) is communicated and understood within Amanzi Engineering, and
- e) is reviewed for continuing suitability.



S.T. Mahlangu

MANAGING DIRECTOR

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